



Cancellations

I understand that unplanned issues can arise and you may need to cancel an appointment. If that happens, I respectfully ask for scheduled appointments to be cancelled at least 1 week in advance and you will not be charged should your appointment be rescheduled. Any cancelled appointments that do not get rescheduled will incur a 50% cancellation fee.

I urge clients to give me a call on 07984924008 if running late as this can interfere with the service you are booked in for.

Deposits

All new set extensions require a 50% deposit to secure bookings. Deposits are non refundable. With that said, if the hair extension appointment is cancelled you can rearrange your appointment and your deposit will be used for this rescheduled appointment.

Thank you for being a valued client and for your understanding and co-operation as I implement this policy. This policy will ensure I can make full use of our appointments for those who are desperate for an appointment.

Thank you